

Returns Form

Thank you for your order! We hope you are 100% satisfied with your purchase from Learning Resources, however if for any reason you need to return an item, please complete the below form. Using the freepost label, return the package to us via your local Post Office ensuring the product is in a resalable condition and returned in its original packaging. We recommend obtaining proof of postage as returned goods are your responsibility until they reach us. We accept returns up to three months after despatch and will reimburse you for the purchase price of the item via your original method of payment.

Please note our Free Returns service is only applicable to customers based in the UK. If you need to return an item from outside the UK please contact our Customer Service team on +44 (0) 845 241 0484 Mon-Fri 8am-5pm (excluding Public Holidays) or email customerservice@learning-resources.co.uk quoting your order number and details of your return request.

Returns will be processed as soon as possible after arrival. Please be aware that if this form is not included with the returned items or the details are not filled in correctly, this may delay the refund being issued. We regret that original postage costs, packaging and insurance costs of returned items cannot be refunded. This does not affect your statutory rights.

Damaged or Missing Parts

Learning Resources will replace missing or damaged parts free of charge within three months from date of despatch. Please call Customer Services on 0845 241 0484 Monday to Friday, 8am-5pm (excluding Public Holidays) or email customerservice@learning-resources.co.uk providing your order number and details of your parts request.

Order Number:	Invoice Number:
Name:	Customer ID: <small>(This can be found on your packing slip)</small>
Organisation:	
Address:	
Postcode:	
Daytime Tel Number:	E-mail:

Product Code	Product Description	Qty	Reason <small>(see below)</small>	Price <small>(ex. VAT)</small>

VAT:	
Return Total:	

Learning Resources Ltd.
FREEPOST NAT12256
King's Lynn,
Norfolk
PE30 4BR

Reasons for Return:

- | | |
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| <ol style="list-style-type: none"> 1. Arrived too late 2. Wrong item sent 3. Not age appropriate 4. Poor quality/
performance 5. Not as represented
in the catalogue/on the
website | <ol style="list-style-type: none"> 6. Parts missing 7. Other (please state):
_____ _____ _____ |
|--|--|

If you have any questions please contact our Customer Services Helpline
 Tel: 0845 241 0484 Fax: 0800 328 6988
 E-mail: customerservice@learning-resources.co.uk
 Learning Resources Ltd. 5 Merchants Close, Oldmedow Rd, King's Lynn,
 Norfolk, PE30 4JX, UK